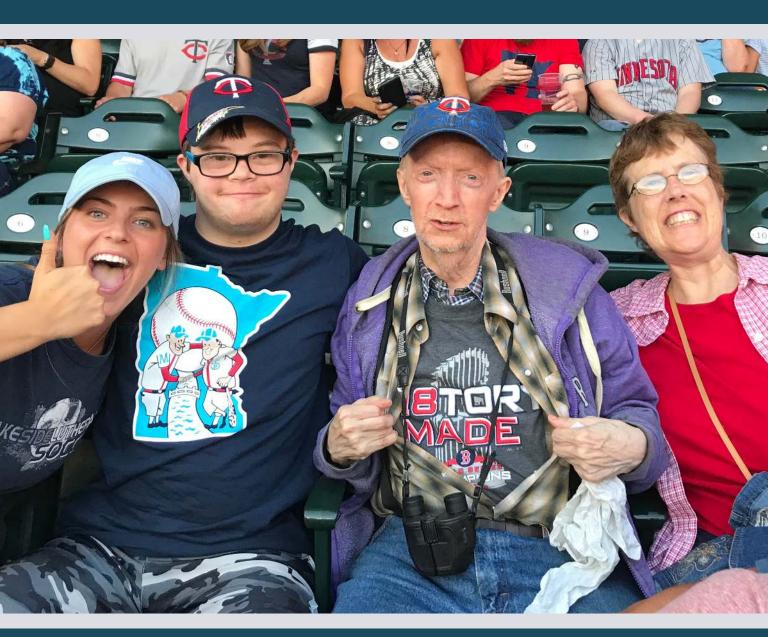
# HOME & COMMUNITY OPTIONS



## 2019 ANNUAL REPORT

Respecting differences. Creating opportunities. Achieving independence.

# **MANAGEMENT**



## **Executive Director**

Suzanne Horstman

## **Program Services Directors**

Mary Jansen, Division I Paula Krage, Division II Cindi Wiczek, Division III Kathy Murck, Division V

## **Director of Health Services**

Joette Gillett

## **Director of Finance**

Maureen Schauble

## **MISSION**

to provide support and residential services to people with developmental disabilities, enabling them to live as full members of the community.

## **VISION**

for all individuals to have opportunities to enjoy life, strive to reach their full potential, and be accepted members of the community.

# CORE VALUES

Respect for all people and their differences.

Quality services that balance independence with safety and security.

The ability of all individuals to learn, build relationships, and enjoy life.

# **BOARD OF DIRECTORS**

#### **PRESIDENT**

Robert Youngerman

#### **VICE PRESIDENT**

Laurel Kruse

#### **SECRETARY**

Laurie Ziliak

#### **TREASURER**

Bruce Nelson

Kelly Borck
Brittani Burt
John Collins
Marisa Corcoran
Randy Domeyer
Bridget Klinger
Gary Luehmann
Jan Mosher
Eva Pampuch
Mary Stoltman
Mark Zimmerman

Thank you to **Roderick Baker, Margaret Cassidy, and Bill Harris** for their years serving on the HCO Board!

Roderick, Margaret, and Bill retired at the end of 2019.

## SHARON KANNENBERG COMMITTEE

Marisa Corcoran Geri Corey Eric Decker Denise Herber Terri Kersting Jonelle Moore Wayne Shustrom Mark Zimmerman



**Suzanne Horstman** Executive Director



Robert Youngerman
Board President

# BOARD AND EXECUTIVE MESSAGE

Since 1975, Home and Community Options has been committed to supporting children and adults with developmental disabilities. One key asset that has made us such a strong agency over our 40-year history has been the longevity of our staff. Our team is comprised of numerous long-term employees who have spent many years learning and growing within the field, including the seven individuals on our management team who have an average of 30 years with the agency. We are blessed to have so much experience and knowledge as a resource to pull from in providing support each day.

We are a strong agency with a history to be proud of. In the beginning, we worked to bring loved ones out of institutions and back into our neighborhoods and communities. Over the years, we've worked to help people with disabilities find their voice to advocate for their wants and needs. We are committed to prioritizing the interests, hopes, and dreams of those we are supporting. We know from experience that when staff take the time to learn and understand what is important to each person they are supporting, it provides a tremendous impact on the success of those we serve in meeting their life goals. We continue to help people advocate for their rights and assist them in leading the life they want to live.

Individuals and families served by HCO, our employees, volunteers, and donors are our family. Supporters like you continue to be fundamental to our work providing the highest quality care to our friends and neighbors with disabilities. Thank you to all of our stakeholders for helping us to meet our mission each day.

## FROM THE DIRECTORS...

#### What made my team strong in 2019 was...

"Our staff's sense of humor. It has always made work fun even through the challenges we continue to face."

- Mary Jansen

"Being positive and creative in response to changes in service provisions due to staff shortages."

- Kathy Murck

### What made those we serve resilient in 2019 was...

"They have expanded their relationships with each other as opposed to with staff. These bonds continue to grow amongst them naturally, which is really what our work is all about."

- Cindi Wiczek

"They surround themselves with supportive people who are good role models and only want the best for them."

- Paula Krage

## Home and Community Options, Inc.

Statement of Financial Position

Year Ended: December 31st	2019	2018
---------------------------	------	------

#### **ASSETS**

Т	OTAL CURRENT ASSETS	\$2,440,702	\$3,188,338	
NON-CURRENT ASSETS				
	Escrows and reserves	\$86,257	\$88,213	
	Property and equipment, net	\$3,664,357	\$3,869,543	
	Long-term investments	\$4,253,081	\$2,752,651	
Т	OTAL NON-CURRENT ASSETS	\$8,003,695	\$6,710,407	
Т	OTAL ASSETS	\$10,444,397	\$9,898,745	

#### LIABILITIES

TOTAL CURRENT LIABILITIES	\$911,358	\$877,264
LONG-TERM DEBT - net of current portion	\$366,152	\$436,318
TOTAL LIABILITIES	\$1,277,510	\$1,313,582

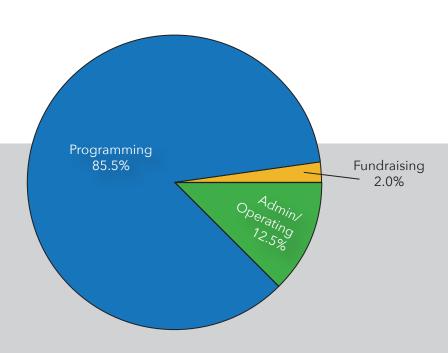
#### **NET ASSETS**

UNRESTRICTED	\$8,623,406	\$7,985,426
RESTRICTED\TEMPORARILY RESTRICTED	\$543,481	\$599,737
TOTAL NET ASSETS	\$9,166,887	\$8,585,163

TOTAL LIABILITIES AND NET ASSETS	\$10,444,397	\$9,898,745

2019

Allocation of Expenses





# **2019 IN REVIEW**

## **Exceptional Stakeholders**

When implementing quality services for people with developmental disabilities, our greatest assets are the significant number of community volunteers, generous financial supporters, board and committee members, and dedicated staff that assist in providing for the needs of the children and adults that HCO serves. We are continually humbled by these individuals who enable HCO to stand out as a quality organization! We are always challenged in finding ways to adequately thank those of you who help us in our efforts to enrich the lives of our neighbors and friends with disabilities.

For all of you who give, we say again: THANK YOU! Here are some special acknowledgments that recognize those who stand out among many in their dedication to HCO's Mission:

### **COMMUNITY BUILDER AWARD**

This yearly acknowledgment focuses on individuals or businesses who provide outstanding volunteerism to HCO. 2019's recipients were **JAMES AND SHANNON HANZEL**.

## **GOOD NEIGHBOR AWARD**

HCO is a member of Provider's Network, Inc., a southeastern Minnesota organization who holds a regional banquet each year to recognize an individual or business that is a "good neighbor" to our agency. Recipients of this award interact with people with disabilities to help them become part of the greater community. 2019's Good Neighbor Award for HCO was **JAMIE AND SEAMUS SCHWABA**.

## **NEIGHBORS AWARD**

Home and Community Options holds a special gathering to show our thanks to those individuals and businesses that support HCO with their financial generosity. This year, we are proud to honor the **GOLF FUNDRAISING COMMITTEE** of HCO's yearly Golf Outings.

## SELF-ADVOCATE OF THE YEAR AWARD

Home and Community Options has a long-standing history of self-advocates who are actively engaged in advocacy at both the local and state levels. While Home and Community Options has had a strong self-advocacy presence for many years, this is the first year for this award. HCO is proud to acknowledge **SOPHI SCHNEIDER** as HCO's Self-Advocate of the Year.



Mary Jansen is a people person. In her office in the lower level of Home and Community Options, she is surrounded by pictures of individuals in the HCO community. "When I look at these pictures," she says, taking a moment to admire the faces of people she has cared for over the years, "I could tell you stories about each one."

Mary is going into her 44th year at the agency, having started after a friend approached her in the spring of 1976. She recently graduated with a degree in Psychology and Sociology and later became a licensed Social Worker. She was initially hired as a Primary Counselor and became a Program Coordinator in 1981 when the agency opened a second home. Mary oversaw the new program entirely and played an integral role in its development. She handled the hiring and training of staff, partnered with work/day programs, supported individuals, and helped families with transitioning their loved ones back into the community.

"I worked with the county and with our Executive Director going to regional state hospitals to find people who were originally from Winona or had family here," Mary recalls. She felt like she was able to play a big part in helping individuals have a better quality of life and live closer to family. One family in particular was very concerned about their daughter moving back to the community. They had many "What if's." They were worried for her safety and the level of supervision she would be receiving. Mary was able to quell those fears, and once their daughter moved here, the family was able to enjoy having her close by. They also saw the positive changes in her as she became more involved in the community.

As the years progressed, Mary worked alongside state and county representatives to provide support that was more person-centered and individualized. Programs designed to support 12 were able to move people to live in homes of four. Teams worked together to find homes and match individuals by looking at personal interests and who people wanted to live with. Support became more personalized and allowed for flexibility in services that larger homes did not.

Mary was later promoted to Director of Residential Services alongside Helen Onnen, who oversaw in-home services. These two women oversaw all the services that the agency provided. Looking back, especially at opening up their first home, Mary couldn't find the words to describe how powerful that was. "You can't imagine going through all of that. We had nothing and made it work." It was definitely easier to get to know all the employees when the agency was smaller! HCO now employs over 300 staff across four service divisions, one of which Mary continues to oversee. "It is exciting to see how the agency has grown over the years and how many individuals and families we have been able to provide support to."

Mary feels humbled by how fortunate she has been over the years to come to work each day doing something she enjoys. "HCO is family," she added with a smile, "I can only hope that I have had as much of an impact on the individuals I have worked with over the years that they have had on me. They have taught me a lot about myself." People at the agency feel the same way about Mary, some of whom came to Home and Community Options at Mary's suggestion. When she recommends people to work here, it's because Mary often recognizes that they are caring, compassionate and respectful of others differences. "You can teach the responsibilities of a job, but it is hard to teach someone compassion. It is about the people we support, not us."

This outlook on life threads through any conversation you have with Mary when talking about Home and Community Options. She has come to love numerous people she has worked with as friends and family. She believes that it is the people that have kept her at the agency for so long: from individuals who call Mary daily to chat and catch up, to her coworkers. "We are always there for each other," she said. The family that she has found at Home and Community Options has not only supported Mary, but has taught her just



as much. Some of the lessons she noted were to empathize with the people around her, give back and treat other people with kindness, respect, and be fair. "Everybody has different learning styles in how they process things and tasks can be learned differently with the same outcome," Mary said. Whether they are an individual that the agency helps support or a friend from the community, Mary strives to empower those around her to continue to grow and learn.

Even when things don't go exactly how Mary thought they would, she feels it always worked out. She couldn't help but beam while she shared some memories. What is remembered most aren't moments of stress, but are the fond memories with individuals.

When changes in how services are provided have occurred (which often times have been challenging), HCO has always embraced it and moved on. Requirements for providing services are constantly changing, terminology has expanded, funding has been tough and the need to have legislator involvement is higher than it has ever been before. Despite challenges like these, providing quality services continues to be the focus for HCO.

As someone who has been a part of the agency since it began, Mary is proud of the services that she has been able to help provide and that employees are treated respectfully. HCO has continued to live by its mission and core values. "Everyone deserves to have the same life experiences and be treated with respect. It doesn't matter if a person has a disability or not, they should be given opportunities to explore what is important to them and be a part of something. We should be focusing on teaching skills of independence and empowering people to be the best person they can be."



If you ask anyone at HCO what their goal is when working with the individuals they serve, they will say it is to help the people they support to become the most independent and skilled people they can be. If ever there was a perfect example of that goal, it is Sophi Schneider.

Sophi decided that she wanted to live on her own. So, in 2012, she moved to an apartment in Iverson Court. According to Megan Hanson, a HCO supervisor at Iverson Court, she and Sophi concentrated on building skills that would make her independent living more successful when Sophi first moved in. Naturally, they worked on things like apartment cleaning, laundry, and cooking, but also on finding ways to make new friends and becoming involved in more activities so that she was not spending so many hours alone in her apartment.

Sophi worked hard to master those skills, and she flourished. She developed a love for involvement in HCO events and activities, both as a participant and as a community advocate for HCO and its services.

"Sophi has been an advocate in many areas of her life," Megan shared. "This includes advocating for where she wants to live, what activities she wants to be involved in, speaking up for herself and others, choosing where she wants to work, and who she spends time with." Sophi attends a variety of community education classes, is an active member of her church, volunteers to help at many community events with her friends from HCO, and participates in the annual HCO play. Sophi has been a cast member in five of HCO's musicals, where she has done tap dancing scenes, learned to waltz, and also had various speaking lines.

"I represent HCO at a lot of the community events such as Shut Down Third Street, Trunk or Treat, Game Day Experiences, Neighborhood Picnics, and many others," Sophi shared. Sophi has even helped by acting as a representative and advocate at HCO's last two Golf Outings, which help to raise funds for HCO's services! "I am part of the Healthy Lifestyles Planning Committee, helping to plan activities for healthy living for other clients and staff, and have taught Irish dancing at a class. Other hobbies that I have in the Winona community are: ice skating with Winona Figure Skating Club, attending Buddies at St. Mary's University, attending Compass dances, and bowling."

Through her self-advocacy, Sophi has met many friends and developed numerous social and life skills. Perhaps the most far-reaching and impressive of Sophi's skills is her ability to speak in public about HCO and its impact on her life. Not only has she spoken at HCO events, but is a member of HCO's Grassroots

Committee, has been a greeter at the HCO Candidate Forum, and has spoken in front of legislators at the Capitol. She also writes letters to legislators.

Sophi says, "When I first advocated for myself, it sounded pretty scary. But once I started practicing more and more, it didn't seem as scary as I thought it would be. I encourage others to advocate for themselves, because you get your ideas heard and people hear what you need and want to happen."

Sophi shares her skills with others, too. She helps within the HCO family as well as outside of HCO. When Minnesota ARC Public Policy Director, Alicia Munson, visited HCO, Sophi gave her a tour of her apartment and shared how much she enjoyed living independently at Iverson Court. Sophi also had an opportunity to give a tour to a group of teachers, doctors, and social workers from the Ukraine. She shared her experiences and ideas to help them provide students in their country with better housing options.

Sophi was hired to help teach HCO's Agency Overview class, which all the newly hired employees are required to attend. In a recent speech she gave at HCO's Annual Friends Event, Sophi told the audience about her role in educating new staff, "I receive services from HCO, but I also get the opportunity to work as a trainer to help new employees learn about HCO. I help them gather new ideas of individuals, and how to focus on that specific individual to listen to their passions and interests to find things they like to do."

Out in the community, Sophi works and volunteers as well. She holds jobs at the childcare department at the YMCA and does janitorial work at Goodview Elementary School. She has volunteered at the League of Women Voters Candidate Forums, Saint Mary's, and the Minnesota Marine Art Museum.

Sophi's obvious success at independent living, her kindness, and her generosity of spirit have earned her not only the Tenant of the Year Award at Iverson Court, but also HCO's 2019 Self-Advocacy Award.

Sophi's story is just one of many great examples that show what can be achieved when people are given the opportunity, encouragement, and support they need to live their best life. By empowering each other, we all can be active, engaged, and valued members of our communities.



Sophi (with fellow award recipients and presenters) receiving HCO's Self-Advocate of the Year award at the Home and Community Options 2019 Friends Event.



Parents know that they need to be hyper-vigilant with their young children. It only takes a second for a child to get into trouble. Kim and Pete Schwab understand more about hyper-vigilance than most parents.

Kim and Pete have two children. Their oldest, Katie, is a social worker who is married with a daughter. Their youngest is Hannah, who is 27 years old. Hannah has been living in an HCO home with three housemates since August of 2018. She is generally happy, willing to go anywhere, has an infectious laugh, and is very loving. Her ability to be affectionate with people she is familiar with developed when she was about 11 years old, when she unexpectedly began to recognize certain people as ones she loves.

Hannah has been diagnosed with chronic encephalopathy. She was declared healthy at birth, but her mother noticed early on that Hannah couldn't hold her head up by herself. Feeding her was difficult and time-consuming since she had limited sucking reflex. At three months old, Hannah was referred to Gundersen Clinic for further observation and testing. Her feet and legs were not growing normally, so she began years of physical therapy. Many medical professionals predicted that Hannah would always be on a feeding tube and would never walk.

When she was around six years old, Hannah's parents hired caretakers for Hannah to come into their home. For many years, she had the same caretaker, Susan Sagan, who was a godsend, Kim says. After that, the Schwab's found wonderful help from nursing students at Winona State University, and from Viterbo in Brownsville. Nursing students loved working with Hannah's easy-going personality.

Hannah, although in her late 20's, has the comprehension of a 1 ½- to 2-year-old girl. It is largely due to the Schwabs' determination that Hannah is not on a feeding tube and can walk with a little help. One doctor, Dr. Wintersteen, believed what Kim and Pete believed, that Hannah would learn to walk. She helped them work towards that goal, and she did learn to walk at age 11.

When Kim and Pete moved the family to Brownsville, Hannah worked with ABLE (A Brighter Living Environment) and moved into an ABLE home in Caledonia at the age of 21. They, too, were determined to see Hannah's abilities grow.

Hannah has had six orthopedic surgeries, requiring casts on both legs and feet that had to be kept on for six to eight weeks. She has received extensive occupational therapy, as well as therapy for feeding issues and helping her to use her hands. She also received equine-assisted therapy at Winona's Big Valley Ranch. A

horse's gait moves the rider's hips and pelvis in the same way humans move to walk, promoting strength, balance, and flexibility in the rider, as well as a sense of how to move oneself forward.

Kim and Pete have always kept Hannah active, pulling her in a cart behind their bikes or putting her in a backpack on hikes. She loves the outdoors and especially loves going out on the river. She revels in the noise, speed, and wind of the moving boat, which she likes to be driven fast! The family also goes on short and long vacations. They have been to Florida many times, as well as San Antonio and Albuquerque, and are planning a trip to New Orleans.

The only restrictions to Hannah's activities have to do with weather. Cold weather is off limits, as Hannah refuses to wear a hat or mittens. She likes to have her hands free. In hot weather, she can become overheated and ill.

These days, Hannah can walk for 30 minutes by herself at her own pace. She likes to ride her bike, play catch, and swing on swings. She needs someone with her at all times, however, due to poor balance on uneven surfaces, such as changes to and from carpeting, thresholds, and turns. Hannah has cortical blindness that renders her almost totally blind at times and gives her limited vision at others. She has to be helped up and down curbs and steps. Sometimes she walks with a walker or pushes her wheelchair or a shopping cart. She does not have a developed sense to catch herself when she falls, so caretakers must be vigilant.

Now the Schwab's are moving back to Winona, and Hannah is living in an HCO home. She is learning to eat more things. Continued problems with chewing and swallowing, plus reflux, as well as having no pincher grasp means that she has to be spoon-fed. She likes salty things, especially chips, which is something she can feed herself if they are bite size. She can pick up food using her whole palm of her hand. Her reflux is under control, but she needs to be encouraged to be hydrated and will only eat and drink if seated at a table. Up until the age of 15, she didn't seem to register either hunger or thirst.

Hannah's sense of hearing is sharp. She enjoys listening to television and playing with toys that make noise. She also likes her radio, which she can operate by herself by pressing a switch in her room, giving her independence and choice. Her favorite music is country, which Kim says was introduced to Hannah by a caregiver. Kim says she and Pete weren't country music lovers before, "but we sure are now!" Hannah's favorite country artist is Shania Twain.

She still attends a day program in La Crescent at ABC Works. In April of 2018, she fell and broke her leg and ankle, which required a full cast on her right leg for six to eight weeks, followed by a boot for three to four weeks. She then somehow broke the plate in her leg and had to go back to a full cast for two months. She has just recently begun walking again.

It can be difficult for parents to make the transition to a less hands-on life that have been on a journey like the one the Schwab's have been on with Hannah. Hannah has adjusted well to her HCO home, while still spending time with her family each week and on vacations. In order to plan for all possible situations, Kim and Pete developed "Hannah's Life Plan" – a three-ring binder that contains all the information, down to the smallest detail, that a new caretaker would need to keep Hannah happy and safe.

In a section entitled, "Hopes and wishes for Hannah," they wrote:

"Even though Hannah is in an adult body, she will always be a young child. As Hannah's parents, we have learned to accept this fact. However, Hannah is still a special person. It is sometimes said that the simplest things in life are what are most important. In Hannah's case, the simple things in life are all that matter to her and this isn't a bad thing. Hannah is always happy and willing to go along with pretty much anything. She has an easy-going personality and doesn't have a mean bone in her body. Hannah never cares what she looks like, and she never worries about money. She leaves most of life's problems up to others, and she starts every day with the idea that it will be a good day."

# **ADVOCACY**

HCO's Grassroots Advocacy Task Force is made up of a dedicated group of staff, family members, supporters, and self advocates. This group is committed to advocating for disability services within the state legislature and works as a coalition with other advocates across Minnesota.

7

Grassroots Meetings

**50** 

Average Attendance

10

Self-Advocates shared stories at HCO's Advocacy Event

40+

Attended the Local Officials Event

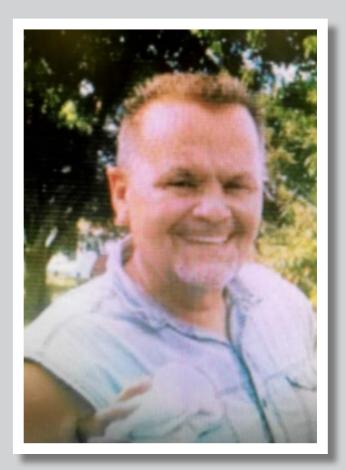
90

Advocated for disability services at the MN State Capitol



## IN REMEMBRANCE...





Randall Kohner Gary Petschow

## <u>IN HONOR/MEMORY OF..</u>

We greatly appreciate all those who honored friends and loved ones with a gift to Home and Community Options.

In 2019, contributions have been made in honor and memory of these individuals:

HJ & Rose Andersen
Sam Anderson †
Ben & Sharon Baratto
Darlene Bartelson
Eric Bartleson Family
Brigid Ann Cantagallo †
Dennis Cleveland †
Don & Sandy Curtin †
Marilyn Duellman †
Bob & Sue Edel
Carol & Gary Ewoldt
Jim Fitzgerald †
Carol Galbus
Lou & Maureen Guillou

James & Shannon Hanzel
Patty Holm †
Nadine Jenkinson †
Sharon Kannenberg †
Don King †
Randall Kohner †
Paula Kramer
Rosanne Kubicek
Mathew Maroushek †
Roger Metz †
Jack Moody †
John Newell †
Naomi Omland †
Patte Peterson

Gary Petschow †
Dawn Pierce †
Lester Pribnow †
Robert Raleigh †
Pastor Kathy and Robert Redig
Mary Rinn
Donald Schmalenberg †
Stewart Shaw †
Evarist Sobotta †
Jack Weimerskirch †

# **IMPACT**



91



individuals

Individuals who utilized technology for care support in



\$315K+ Funds raised

Resource

Homes



their homes

# **2019 DONORS**

# A heartfelt thank you to all of our dedicated donors.

If we have neglected to mention anyone, please accept our apologies and know that we deeply appreciate your support.

Acoustic Café ADM Alexander & Associates, LLC Joe and Erin Alexander Alexander Real Estate LLC Michael Allen Alliant Castings Allstate Altra Federal Credit Union AmazonSmile Foundation American Family Insurance/Steve Young Agency, Inc. Dan and Diane Amundson H.J. and Rose Marie Andersen Karl and Linda Andersen Chris and Harley Antoff Dave and Muriel Arnold Art and Sol Rick and Sandra Auseth Anonymous Anonymous Baby Bean Steven Bachler and Nancy Edstrom Bachler Roderick Baker and Moira Corcoran Darlene Bartelson Kevin and Carrie Bartelson Eric Bartleson Bay State Milling Co. Butch and Lynne Beier Beno's Deli Lawrence and Mary Bergin Bernatz & Van Beek Clayton and Theresa Biggerstaff

Ashly and Pete Bissen

Blue Heron Coffeehouse

Dennis and Barbara Boelter

Borkowski Towing and Salvage

**Blooming Grounds** 

Bluffview Rental

Brian Brandvold

Bremer Bank

David Blain

Bronk's Gardens Paul and Jan Brosnahan Dr. and Mrs. Frank Bures Richard Burmeister Jonathan and Vickie Cada Cardinal of Minnesota Carl & Verna Schmidt Foundation Brandon and Andrea Carlson Margaret Cassidy Cathedral Crafts, Inc. & Glass Replacement Co. Cedar Valley Golf Course Celanese Foundation Raymond and Colleen Cenfield Chartwells of WSU David and Kathleen Christenson Chrysler Winona Gerry Cichanowski Family Fund of the Winona Community Foundation Mike and Linda Cichanowski Family Fund of the Winona Community Foundation Charles and Laurie Clobes John and Carolyn Collins Companion Animal Care Center Jeremy and Catherine Compton Cone Chiropractic, Ltd. Roger and Signe Cone Geri Corev Pat and Joan Costello Crown Auto Donald and Sandra Curtin Thomas and Cynthia Cyert Cytec Solvay Group Timothy and Peggy Dalton James and Jeanne Danneker Pam Davick Dr. and Mrs. Bill Davis Audrey Deblon Christena Decker Robert and Marj Deter Carol Diekrager Randy and Celia Domeyer

Downtown Dental Marian Drussell Barbara Dufresne **Edina Realty** Fran Edstrom **Edward Jones** Elk's Lodge #327 Engrav's Decorating David and Kathie Erdmann Greg and Terri Evans John and Barb Farrell Fastenal Company Fawcett Junker Funeral Home Gary and Anni Fegre Philip and Barbara Feiten Arnold and Alanna Fenske Ray and LaVonne Feuerhelm First Congregational Church Greg and Kathi Fischer Steven and Linda Fix Richard and Sharon Flatten Floor Coverings of Winona Flowers on Broadway James Frankard Fraternal Order of the Eagles No. 1243 Fred's Body Shop Carol Galbus Jean Galewski Sue Gardner Kevin, Yvonne, and Buffy Gensmer Gerard's Small Engine Service, Inc. Walter and Dorothy Gilbertson Ron and Joette Gillett Gilmore Ave Car Wash & Quick Lube, Inc. Daniel and Nancy Goltz Goltz Pharmacy Frances Goodrich Gordie's Towing & Repair, LLC Lowell and Dorie Goss Todd Graff and Laurie Ziliak Viva Graff Louis and Maureen Guillou

Gundersen Health System Jim and Mary Hadley Wilfried and Susan Hahn Hal Leonard, LLC James and Shannon Hanzel Lavern and Nancy Hauschildt Michael and Sue Hauser Hawkins Ash CPAs William and Rebecca Haxton HBC, Inc. Alan Heaser Tracy Heaser Helen Leaf Haun Family Fund of the Winona Community Foundation Gerrie and Teresa Hengel David and Denise Herber Larry and Judy Herdina Hiawatha Valley Pest Control Patty Himlie Hoff Celebration of Life Center Colleen Holm Roland and Edith Holm Ellen Holmgren Holtan's Jewelry Home Federal Savings Bank Robert and Suzanne Hoodecheck Warren and Patricia Hoppe Mark and Suzanne Horstman Dennis and Judy Hovelson Roxanne Huckstep Kale Hutkowski Hy-Vee Carl and Rhea Iverson J&J Rubbish Service Ron and Mary Jansen Clare and Shari Jarvis Brad and Kari Johnson Tim and Rosey Jones Bob and Rosemary Jonsquard Brian and Ann Junker Kenneth and Helene Kahlstorf Ken's Auto Body, Inc. Kenneth and Terri Kersting Key Real Estate Patricia Kieffer Robert Kierlin and Mary Burrichter Kimo's Pumping Service Bruce and Laura Klein Klinkhammer Financial Knights of Columbus #639 Knitcraft-St Croix Foundation, Inc. Charles and Sherrie Knopp Jean Knutzen Kohner Materials Robert and Marlene Kohner Ed and Paula Krage Kevin and Laurel Kruse

Rosanne Kubicek Dale E. and Linda K. Kukowski Family Fund of the Winona Community Foundation Keith and Paula Kulas Kwik Trip La Boutique LLC John and Mary Lange Doris Laska John and Cindy Leaf Lewiston Hardware Lewiston Sales, Inc. Steve and Arlene Libera Audrey Luehmann Gary and Donna Luehmann Kevin and Joan Luehmann Ben and Jan Maroushek Mark and Melissa Martin Matejka Recycling, Inc. Mattresses & More Colin and Susan Maus Dave and Joyce McConville William and Joan McNeil Merchants Bank Michael Sherman Plumbing and Heating Midtown Foods Midwest Bondina, LLC Curtis and Barbara Mihm Miller Ingenuity Jerry and Susan Miller MinnWest Bank Modern Woodmen of America Jonelle Moore Tom and Janet Mosher Muddy Waters Yoga Michael and Elizabeth Mullen John and Marlene Mulrooney Lynn Mundt Mutual of America Fred and Nora Naas Nate & Ally's LLC Gerald and Patricia Neal James and Carol Neppl Network for Good Helen Newell Bill and Jan Northam O'Laughlin Trucking & Excavating, Mechanical LLC Carol Orlowske **OWA Architects** Doug and Eva Pampuch Papenfuss Family Fund of the Winona Community Foundation Dr. and Mrs. Daniel Parker Tom Parlin and Mary Hansel-Parlin Peerless Chain Company Peoples State Bank

Daniel and Suzanne Peterson Donald and Donna Peterson Joan Peterson Lussenhop and Paul Lussenhop Mark and Ellen Peterson Patte Peterson Bruce and Jan Petz Diane Petz Pez on the River JC and Arlene Pfeiffer Clifford and Joan Pierce **Project FINE** Stephen Prosser Hermelinda and Jamie Ramirez Ramona L. Jezewski Trust Russell and Wanda Rattunde Robert and Jean Raz Pollv Renk Thomas and Bonnie Retzinger Rislow Service Center River City Heating & Air Conditioning River Hills Dental RiverSide Electronics, Ltd. Robert John Dennis Estate Joyce Rocco Barbara Rockwell Rotary Club of Winona Dave and Betsy Rowekamp **RTP** Dan and Pat Rukavina Family Fund of the Winona Community Foundation Saint Anne of Winona Timothy and Jenny Scharmer Hank and Elaine Scherdin Steve and Margaret Schild Margaret Schmalenberg Mary A. Schneider Ron and Mary Schneider Charles and Sandra Schollmeier Jeanne Schultz Marilyn Schwab Peter and Kim Schwab Tim and Jamie Schwaba James and Muriel Scott Kevin and Rose Seales Severson Oil Company SFM Mutual Insurance Company Kay Shaw Charles and Judith Shepard **Bob Shoup** Shumski's Flooring, Inc. Wayne and Kathy Shustrom Signatures Silver Eagle Trucking Sim Sound & Video, Inc. Mike and Brenda Sing

Dawn Singer

Brian and Betty Singer-Towns Slaggie Family Foundation Lyle and Rose Smith St. Rose of Lima Missionary Society State Farm - Duane Fakler Ronald and Diane Stevens Sugar Loaf Ford Target Mary Testor Denny and Lonna Theede Linda Theis Theis Printing, Inc. David and Lynn Theurer Todd's Refrigeration LLC Tom's Lock Service **Unique Communications** Unitarian Universalist Fellowship **VFW VISA** Vision Design Group Volkmann Appliance, Inc. **WA Insurance Group** Walnut St. Dental Owen and Jane Warneke Watkowski-Mulyck Funeral Home Cindy Weaver Roger and Margery Weichers Dave and Bette Weinmann Fred and Cindy Welke Wellington's Pub & Grill and Westgate Lanes Wells Fargo Bank Lucinda Wiczek and Ben Hadley

Lanes
Wells Fargo Bank
Lucinda Wiczek and Ben Hadley
Win Air Aviation
Wincraft, Inc.
Winona Family Dental Care
Winona Health

Winona Heating and Ventilating

Co, Inc. Winona Nursery

Winona ORC Industries Winona Senior Living

Winona Veterinary Hospital, Inc.

WKM Properties WNB Financial

Frank and Diane Wohletz

Francine and Teresa Wojciechowski

Mary Wojciechowski

Dennis and Sharon Woychek

James and Mary Yahnke, Jr.

Yarnology

Ziebell's Hiawatha Foods, Inc.

Jerry and Barb Ziliak

Al Smith Estate Michelle Alexander Troy Altobell Apple Tree Dental Larry Bergin Nathan Bergler Barb Burchill Castle Realty Robert Clay Coca-Cola of Winona Cotter Schools Rose Cyert Bob & Marj Deter Arielle Dietz Diocese of Winona Courtney Dobbs Janice Duellman **Formgraphics** Angela & Sean Gotz Nathan Graff Green Mill Ground Round Edward Guernica Margie Hale Hardt's Music Jean Huebner Ron & Mary Jansen Mike Johnson Kendell Lumber Patti Kieffer Leighton Broadcasting Todd Lepper Bruce & Yvonne Malewicki Diane Marley Dave & Joyce McConville Midtown Foods Modern Woodmen Jonelle Moore Pam Mueller Dean Oanes Ruby Oian David & Heidi Olson Sandy Parpart Jose Pelaez People of Faith Russ & Wanda Rattunde Theresa Remick River City Concrete Products Saint Mary's University of Minnesota Deb & Dick Sauer **Sherwin Williams** Silver Eagle Trucking Matt Smith Special Olympics Club of WSU Suds Stor & More **Toppers** Water Systems Company Cindy Weaver Wells Fargo

Andrea Wind Winona ORC Winona Post

Mark & Grace Zimmerman



Non Profit Org. U.S. Postage Paid Winona, MN 55987 Permit No. 14

# Want to know what's New?





Subscribe to our e-newsletter at www.hco.org!



507.452.1021 | www.hco.org